

# Contact Us



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## Need Support?

- If you have SOS Explorer Mobile (free mobile app), try our [FAQ](#) page first.
- If that doesn't answer your question, contact us at [SOS.Explorer+mobile@noaa.gov](mailto:SOS.Explorer+mobile@noaa.gov)
- If you have **purchased** SOS Explorer (exhibit version), and need support, contact us at [SOS.Explorer@noaa.gov](mailto:SOS.Explorer@noaa.gov)

## Want to acquire SOSx Exhibit?

The process for acquiring SOS Explorer is straightforward and begins with sending an email to [getsos@noaa.gov](mailto:getsos@noaa.gov). From first contact with NOAA to final installation, the process takes several months, so be sure to plan ahead.

SOSx Mobile is [available for download](#) now and provides a perfect preview of what's available in SOSx!